

2024 Residential WaterSense Toilet Rebate Information

Effective January 1, 2024

Program Steps:

1. Purchase an EPA WaterSense certified toilet. Tips for buying a new toilet and a WaterSense toilet performance summary are available here: https://www.map-testing.com/assets/files/2021-11-19-All_tank-type_toilets.pdf
2. Qualifying water customers are eligible for a rebate of up to \$75 for the cost of a new single flush WaterSense toilet. The new toilet must be on the WaterSense list at http://www.epa.gov/watersense/product_search.html or have the WaterSense logo on the box. Standard 1.6 toilets and Dual flush toilets on the WaterSense list do not qualify for a rebate.
3. Install the new WaterSense toilet and take a photo of the installed toilet.
4. To apply for the rebate:
 - a. For faster processing, fill out the online rebate form on <https://waterforms.thorntonco.gov/>.
 - b. If you prefer to fill out the paper form and mail or email it, print and complete the [Residential Water Efficiency Rebate Form](#).
 - c. Include the following documents:
 - i. Signed Affidavit
 - ii. Photocopy of driver's license or other legal identification
 - iii. Photocopy of receipt (must include brand and model, price and date of purchase)
 - iv. Photo of installed toilets (photos can also be shown from a cell phone in person or e-mailed)
 - v. [IRS W-9](#)*

**Tax Notice:* All HOA and/or landlord rebates will require submittal of a W-9 form to the City of Thornton. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.

- d. E-mail to Water@ThorntonWater.com or mail or schedule an appointment to bring in the completed application to:
City of Thornton
Infrastructure Maintenance Center
12450 Washington Street
Thornton, CO 80241

If approved, the rebate credit will be applied to your utility bill approximately two months after the application is received. City staff will notify you if the application does not meet program requirements. Thank you for considering the installation of water-efficient toilets! Please visit ThorntonWater.com for more ways to save water.

Questions? Contact 720-977-6600 or email Water@ThorntonWater.com

2024 Residential Toilet Rebate Rules and Eligibility

- ◆ The program applies to toilets purchased and installed in 2023 and 2024.
- ◆ Standard 1.6 gpf and dual flush toilets do not qualify for the rebate, toilets must be EPA WaterSense certified, single flush toilet to qualify.
- ◆ A rebate of up to \$75 for the cost of the toilet will be credited to the utility account for each new EPA certified WaterSense toilet that replaces an older installed toilet. To qualify for the rebate, the toilet must be on the [EPA WaterSense toilet list http://www.epa.gov/watersense/product_search.html](http://www.epa.gov/watersense/product_search.html). WaterSense toilets are certified to be 20% more efficient than the typical toilet on the market.
 - ◆ Some toilet may cost less than the rebate amount of \$75 and may be subject to a change in the rebate amount (Penguin and Mansfield toilets).
- ◆ Toilet rebates are limited to a maximum of 4 toilets per home.
- ◆ Toilet rebates are limited to once every 10 years per fixture.
- ◆ This program is for the replacement of previously installed toilets only, not for new construction. New homes and new construction (addition of new bathrooms) are not eligible for the rebate.
- ◆ The replacement toilet must be new and for use in a residence located within the city of Thornton water service area. Sewer only customers are not eligible. Apartment buildings & Multi-Family accounts must use our commercial toilet rebate form and have approval prior to installing.
- ◆ Participants must be current, non-delinquent city of Thornton water customers or accounts that receive Thornton water.
- ◆ Participants must provide proof of their lawful presence in the United States according to provisions of Colorado Law (Immigration Law, HB 06S-1023). Under the law, anyone 18 years of age or older must prove lawful presence in the United States in order to receive non-emergency public benefits. This applies to City of Thornton rebates. In order to prove lawful presence in the United States, you must produce a valid Colorado driver's license or other valid form of identification. This information will remain confidential. In addition, participants must sign an affidavit either: (1) you are a United States citizen; or (2) you are a legal permanent resident of the United States; or (3) you are otherwise lawfully present in the United States pursuant to federal law. The affidavit is included in the rebate application.
- ◆ The name on the rebate application should match the name of the Utility Billing account and identification.
- ◆ A legible, itemized copy of the sales receipt must accompany the rebate application.
- ◆ Incomplete applications and those without a copy of the purchase receipt(s) and required photographs will be denied. The photo can be on a cell phone for staff to view if you bring your application in or emailed to Water@ThorntonWater.com.
- ◆ Site may be subject to inspection by city of Thornton staff, which will be scheduled prior to rebate being issued to the account.
- ◆ Applicants are responsible for the disposal of old toilets. *Broken porcelain is very sharp, please use caution.* The old toilet(s) must be discarded and/or the ceramic recycled after removal. Old water wasting toilets should not be installed in another home or donated for reuse. Thornton solid waste customers can also place the toilet pieces in the black trash container, we recommend putting the pieces in a box for safety. For toilet recycling information, in Boulder for a fee, visit <http://www.ecocycle.org/charm> or call 303-444-6634.
- ◆ Toilets purchased by a previous homeowner or free toilets do not qualify for the rebate program.
- ◆ Online purchases must show the manufacturer make and model of the appliance or fixture. Purchases must show a "paid" status.
- ◆ Rebates are offered on a first-come, first-served basis and are subject to the availability of funds.